# Terms and Conditions, Privacy Policy, and Refund Policy

## **Terms and Conditions**

Welcome to Nature Bright!

By accessing our website, you agree to comply with the following terms and conditions. If you disagree with any part of these terms, please do not use our website.

## 1. Purpose of Website:

Nature Bright is dedicated to promoting wellness through naturopathy and natural remedies. The content is for informational purposes only and does not constitute medical advice.

#### 2. Use of Content:

All content on the website, including text, images, and resources, is the property of Nature Bright. Unauthorized reproduction or distribution is prohibited.

## 3. Third-Party Links:

Our website may include links to external sites. Nature Bright is not responsible for the content or accuracy of these external sites.

## 4. Limitation of Liability:

Nature Bright is not liable for any direct, indirect, or consequential damages arising from the use or inability to use the website.

## 5. Changes to Terms:

We reserve the right to modify these terms at any time. Continued use of the website constitutes acceptance of the updated terms.

## **Privacy Policy**

Your privacy is important to us. This Privacy Policy outlines how we handle your personal information.

## 1. Information Collection:

We may collect non-personal information (e.g., browser type, IP address) for analytics and improving user experience.

#### 2. Use of Information:

Any personal information voluntarily provided (e.g., through contact forms) will be used solely to respond to inquiries or provide requested services.

#### 3. Data Protection:

We implement reasonable measures to safeguard your information. However, no online platform is completely secure, and we cannot guarantee the absolute security of your data.

#### 4. Cookies:

Our website may use cookies to enhance user experience. By using the site, you consent to the use of cookies.

### 5. Third-Party Services:

We do not share your information with third parties unless required by law.

### 6. Changes to Policy:

We reserve the right to update this policy at any time. Please review it periodically for any changes.

## **Refund Policy**

- 1. Eligibility for Refunds:
- Refunds are applicable only for services/products directly purchased through Nature Bright.
- Refund requests must be made within [three days, if applicable] of the transaction date.

#### 2. Refund Process:

- Once a refund is approved, the amount will be processed back to the original payment method within \*\*5 to 7 business days\*\*.
- Any processing fees or bank charges incurred during the refund process may be deducted from the refundable amount.

## 3. Non-Refundable Transactions:

- Donations or payments made towards non-refundable services or offers are not eligible for refunds.
- Refunds will not be processed for incomplete or partially used services.
- 4. How to Request a Refund:
- To request a refund, contact us at [Email:- <u>info.naturebright@gmail.com</u> /contact details :- 91 9625711066] with your transaction ID and reason for the refund request.

# 5. Discretion:

- Nature Bright reserves the right to approve or deny any refund request based on the circumstances.